Secure Messages

Secure Messages

1. Click on the 'Messages' menu on the left side of the screen.

2. Click on the 'New Conversation' button on the right side of the screen.

NOTE: The 'Messages' feature is a secure messaging function which allows for two-way communication between the online banking user and Rockland Trust. Since the message is delivered securely within Online Banking, sensitive material (i.e. SSN, account number(s)) may be safely included in the body of the message.

3. Select the appropriate topic from the drop-down menu.

4. Click the 'Supported Attachments' link on the right side of the screen to show what file types are supported.

5. Click the paper clip icon to attach a file or document if desired.

6. Click 'Send' at the bottom of the screen to submit the message to Rockland Trust.

Conversations

New Conversation

With *

--Select Topic--

Subject *

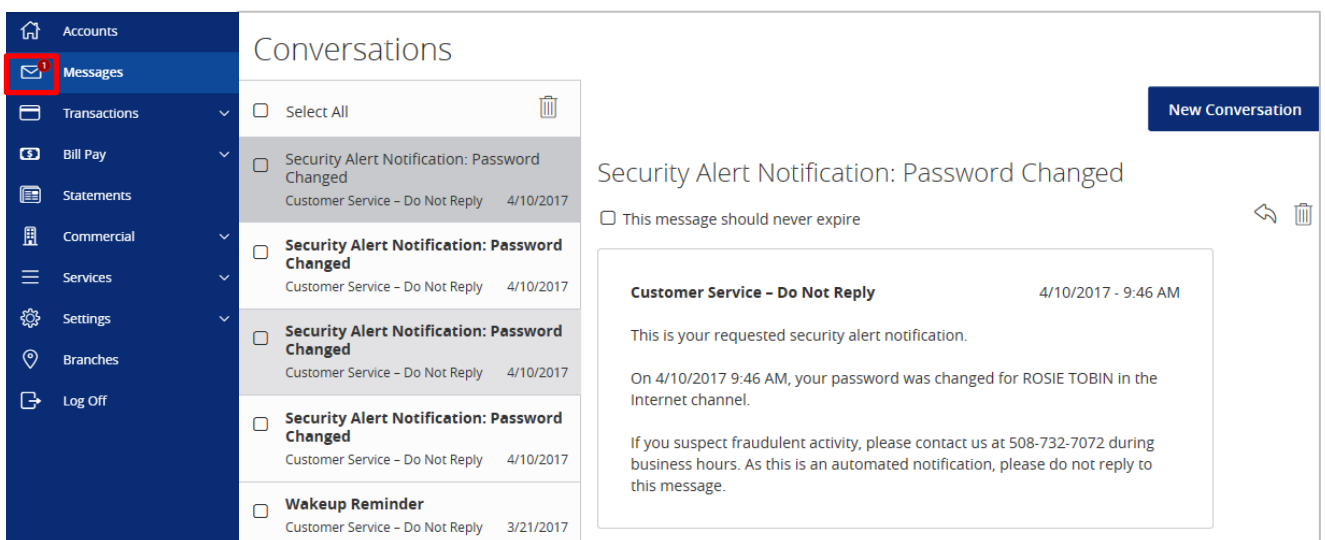☐ Supported Attachments

Message *

* - Indicates required field

Cancel   Send

7. Both incoming and outgoing messages will appear in the column directly to the right of the menus in descending date order (newest on top).

8. A numeric indicator will appear in red next to the 'Messages' menu indicating how many unread messages are currently listed in the online mailbox.

Accounts

Messages

Transactions

Bill Pay

Statements

Commercial

Services

Settings

Branches

Log Off

Conversations

☐ Select All   🗑

New Conversation

☐ Security Alert Notification: Password Changed
Customer Service – Do Not Reply   4/10/2017

Security Alert Notification: Password Changed

☐ This message should never expire

☐ **Security Alert Notification: Password Changed**
Customer Service – Do Not Reply   4/10/2017

Customer Service – Do Not Reply   4/10/2017 - 9:46 AM

This is your requested security alert notification.

☐ **Security Alert Notification: Password Changed**
Customer Service – Do Not Reply   4/10/2017

On 4/10/2017 9:46 AM, your password was changed for ROSIE TOBIN in the Internet channel.

☐ **Security Alert Notification: Password Changed**
Customer Service – Do Not Reply   4/10/2017

If you suspect fraudulent activity, please contact us at 508-732-7072 during business hours. As this is an automated notification, please do not reply to this message.

☐ **Wakeup Reminder**
Customer Service – Do Not Reply   3/21/2017